

Oswego Police Department



March 12, 2008

Car Warranty Phone Scam

Oswego Police were made aware of a potential phone scam after a resident received an automated call involving an offer to update their vehicle warranty. The resident received the call from 407-207-0820 and the automated voice instructed them to push "1" for further information. A person then answered the phone and asked the resident for the phone number they were calling from. The resident asked which vehicle was being referred to regarding the warranty. The resident was then told that their car was in declined status and the caller then disconnected. Further investigation determined that calls from this number have been made throughout the United States. Most calls referenced an offer to lower credit card rates. It is believed that this scam is originating from a foreign country.

We would like to remind residents to be cautious in situations where your personal information is being requested and report suspicious activity to police.

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